

IN THE UNITED STATES DISTRICT COURT
FOR THE SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION

ROBIN SINGH EDUCATIONAL
SERVICES, Inc., d/b/a
TESTMASTERS

Plaintiffs,

v.

TEST MASTERS EDUCATIONAL
SERVICES, INC. AND VIVEK ISRANI,

Defendant.

§
§
§
§
§
§
§
§
§
§
§
§

C. A. No. H-03-3348

JUDGE VANESSA D. GILMORE

DECLARATION OF JARROD BECK

1. My name is Jarrod Beck. I am over 21 years of age. I have personal knowledge of the facts stated herein, and they are all true and correct.
2. I was referred to TestMasters by students at Georgetown University, where I attend school. I am senior.
3. I heard that TestMasters was a very intense course and that they had seen higher score increases among their students than other popular test prep companies. I was told that the TestMasters classes would be very comprehensive and would cover the material in greater depth than the other companies would.
4. I went to what I believed was the correct website at www.testmasters.com
5. When I called their toll free number, I got an answering machine. I left a message on the answering machine sometime in August. About one week later, my phone call was returned by a woman, whose name I don't remember. The phone call came the day before the class was supposed to begin. She told me that they were working on the logistics of the class and that the class would start about a week later than scheduled.
6. She asked how I heard about the class and I told her that I heard about it from students who had taken the TestMasters LSAT course previously offered in the District of Columbia. She did not tell me that they had NEVER OFFERED ANY LSAT CLASSES BEFORE. Instead, she asked if I was still interested since the class would be delayed, and I said yes. She told me that she had all of my information since I had downloaded their registration form from the web and had faxed my registration to them at an earlier date.



7. She called me a few days before the class was supposed to begin and informed me of the location of the class.
8. When I attended the first day of class, I was surprised to see that there were only 8 people in the class. As I had heard so much about TestMasters, I was shocked that so few students had enrolled.
9. The quality of the class also was not what I expected considering the excellent recommendations I had received for the course. For example, I heard that TestMasters had more hours than its competitors, had excellent materials, and that their instructors had all scored in the 99th percentile on an actual LSAT. The course was only 30 hours long, which was only a few hours more than Kaplan and The Princeton Review, the materials were not thorough and contained many mistakes, and my instructors didn't appear to be very competent in their knowledge of the LSAT.
10. One of my friends who had taken the TestMasters class asked me how the class was going. When I told him about my disappointment with the class, he expressed surprise and confusion that I had not been given more books and more instruction hours. The class I described offered far less class time than he had remembered.
11. I assumed that TestMasters must have changed their approach.
12. On the first weekend of class, a woman administered a sample LSAT test to my class. She also taught the first logical reasoning class. She was a horrible teacher and didn't seem to know much at all about the LSAT. I was very disappointed in her teaching abilities. She told us that the next teacher would specialize in teaching us logic games.
13. For the next class we had a young man named Sean. He was from Texas. He told us that he had done well on the logic games section of the LSAT, so I assumed that he got in the 99th percentile on the actual LSAT exam.
14. However, he was not good at teaching us logic games. He did show us a few techniques to solve games, but they were rudimentary. He definitely was not what I had expected, as all of my friends who had taken the TestMasters class in the past claimed that TestMasters' instructors were amazing in their instruction of the logic games.
15. Even though I was very disappointed in the class and did not feel well-prepared, I took the LSAT in October 2003 because I could not afford to take any more classes. I am very unhappy about my score. From what I had heard about TestMasters, I thought it would be a better class and that I would do considerably better on the test.
16. Later, I discovered the TestMasters class I had gone to was not the class recommended to me by my friends. I was supposed to sign up for the TestMasters course whose headquarters were based in California, but the class I enrolled in was from Texas.
17. I feel deceived and defrauded because when I talked to the woman who returned my call, I told her that my friends had taken the TestMasters LSAT preparation course and had raved about it. Although she must have known that I was looking for the other TestMasters, she did not inform me that the TestMasters I had called had never offered an LSAT class. Instead, she chose

Sent By: MBE;

to take my \$1300 for a class that was far inferior and offered much less than the class I was trying to find and should have gotten. This situation is very serious because an LSAT score is a decisive factor into getting into a good law school.

18. I am unhappy about my LSAT score and I feel that if I had taken the real TestMasters class I would have gotten a better score.
19. Although I would like to take another course to improve my score, I am unable to do so due to my financial situation.

I, Jarrod Beck, declare under penalty of perjury that the foregoing is true and correct:

Executed this 3rd day of November, 2003, at 2:25 PM


Jarrod Beck