

DECLARATION OF CAMILLE RUSTIA

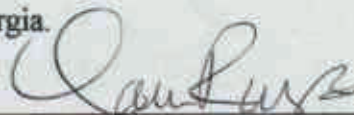
I, Camille Rustia, declare:

1. My name is Camille Rustia and I was a student at Emory University.
2. In an attempt to find TestMasters I went on the Google website and did a search for TestMasters. I came across a company called TestMasters at www.testmasters.com.
3. I browsed their course offerings because I thought I was browsing through the right TestMasters website.
4. I saw that they offered classes in Atlanta at Emory University. Since I had heard that the real TestMasters also offered classes at Emory University, I thought I was at the right website. Moreover, I had no reason to believe that two companies would offer the same services in the same location using the same name.
5. I registered online for the Atlanta summer class.
6. The next day I received a confirmation e-mail from The Houston-based TestMasters. It stated that the course in which I had enrolled begins July 9th and it also stated the location is "The Emory University", located at 80 Jesse Hill Junior Drive Southeast Atlanta Georgia. Moreover it listed the number of the location at 404-616-8760 (The e-mail is attached to this statement).
7. I was surprised because I had never heard of Jesse Hill Junior Drive. I then went to Mapquest to find out how to get to the location. When I put the address into Mapquest, I learned that the location of my LSAT class would be at Grady Memorial Hospital. This was very confusing to me. I then thought that it was possible that the Grady Memorial Hospital had an auditorium in which my LSAT class would be held.
8. I called the number listed in that email and it went to the secretary of an anesthesiologist at Grady Memorial Hospital. This confused me even more. However, I thought that maybe they had listed the wrong number by mistake on their e-mail to me.
9. On the day of my class, July 9th, I went to the location listed in the confirmation e-mail they sent to me, at Grady Memorial Hospital. When I arrived to the hospital, they sent me to the 6th floor, to the anesthesiologist. Somebody on that floor then took me to a restricted area of the hospital. I ended up talking to the head anesthesiologist, who told me that they were not holding LSAT classes there and that I should call the company to find out where the class was being held.
10. I then went online, pulled up Google and looked for TestMasters. This time I reached the California-based TestMasters. I told them about my experience and how I had signed up for an LSAT course at Emory University and how when I arrived at the hospital, there was no LSAT classes being held. They told me that I must have enrolled with Test Masters Educational Services Inc. They then gave me their number so that I could sort out the confusion

11. I then went home and called the Texas-based TestMasters. I told them about my experience and how I had arrived to the hospital but did not find the class. The phone operator said that what happened was weird and did not offer any other information about how they had no class scheduled. It was as if she was fully aware that I just got scammed.
12. I was infuriated. I told her that I needed to be dropped and they said they had not yet charged my card.
13. I was very upset because I felt like the Texas-based TestMasters knew I was looking for the other TestMasters and did not notify me of their existence. I also felt bad for the other students who may have fallen prey to this company's awful scam.
14. In an attempt to find out where their classes were really being held so that I could learn more about the extent of this scam, I called back the Texas-based TestMasters and asked them where the correct location of their "Atlanta" class was. The woman who answered the phone was behaving very odd and was evading my questions. She told me that their Atlanta class had been cancelled due to insufficient enrollment. I asked her why she had not informed me of that when I called her and told her that I had gone to the hospital looking for my supposed LSAT class. She then fiddled with her computer for a few minutes and told me that they called everyone who had enrolled two weeks ago to tell them that the class had been cancelled. I told her that I did not get a call. I asked her why they had not e-mailed me since they e-mailed me the confirmation letter and since all of our correspondence had been via e-mail. She said she did not know. I then asked her why they had listed a hospital address and phone number as the location of their class in the confirmation e-mail I received. She said the e-mail was computer generated and that she did not know. I then asked her who was responsible for the generation of the computer e-mails and she said the "IT department." I asked her if I could speak to the person in the IT department in charge of this and she said that they were not available. I asked her why the hospital address was on their website and what happened to the other students who had enrolled. She told me that no one else had enrolled in the class. I asked her why then did she tell me a couple of minutes earlier that they had contacted all of the people in the class to let them know that the class had been cancelled if I was the only enrolled student. She became very annoyed and again said, "I don't know Ma'am."
15. It is quite obvious that this company is taking advantage of the fact that they own the name TestMasters to deceive students like me into believing that they are the national TestMasters everyone has taken and everyone refers to.
16. Because of their fraudulent advertising and unethical business practices, I have now missed two substantive lessons with the real TestMasters and I must find a way to make up those lessons, which means that I may have to pay for private tutoring.

I declare under penalty of perjury under the laws of the State of Georgia that the foregoing is true and correct, and that this declaration was executed on

July 18th at Atlanta, Georgia.



[Name]