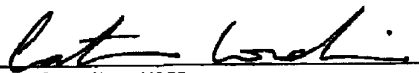




7. The woman I was speaking to from TestMasters took my credit card and personal information and signed me up for the course in Washington, D.C.
8. When the TestMasters LSAT class in Washington, D.C. began, the instructor informed the class that he had never taught the LSAT before and that this was his first time teaching in Washington, D.C.
9. I was frustrated by the fact that the instructor had never taught before and that he had never taken an LSAT course before taking the LSAT himself. Not only was he a bad teacher who didn't know how to teach, but his knowledge of the LSAT was limited and incomplete. When pressed further about his teaching experience, the instructor said he was trying to teach the way he saw the class taught a week before in Houston. It was clear that he had very little training and he was thrown into this position just days before the class started.
10. When I asked the instructor if this was the first time TestMasters had held a class in Washington, D.C., he said yes and explained that the company had never had enough students enrolled to hold the class before. I thought this was odd since I believed TestMasters was a large and popular company, and as such, it would have already held classes in Washington, D.C., a major metropolitan city.
11. After I had completed the course, I spoke with the friend who had initially referred me to TestMasters and I told him how disappointed I was with my class in Washington, D.C. My friend was surprised, as his instructor gave him lots of strategies and tips, all of which my class had never received. He also told me that the TestMasters LSAT class was very long with an intensive workload. My class only had 30 hours of instruction, the workload was not nearly as intensive as my friend had made it seem.
12. I now realize that I should have paid \$1250.00 for 80 hours of instruction, 15 books, four in-class diagnostics, and an instructor who had scored in the 99<sup>th</sup> percentile on the actual LSAT. Instead, I paid \$1300 for a class that had about 30 hours of instruction, gave us one course book (the other two books were just books containing LSAT tests that can be purchased at a bookstore), three in-class diagnostics and an instructor with no teaching experience.
13. I feel defrauded. I had enrolled with TestMasters thinking it was the same one my friend took, and it was only recently that I discovered otherwise. The people at the TestMasters in Houston knew that I was searching for the other well-established TestMasters LSAT company and not theirs but failed to notify me of this. If I had taken the real TestMasters course, I probably would have received much better instruction and my LSAT score might have improved much more than it did.

I, Catherine Condliffe, declare under penalty of perjury that the foregoing is true and correct:

Executed this 3<sup>rd</sup> day of November, 2003 at 3:15 PM EST

  
Catherine Condliffe