

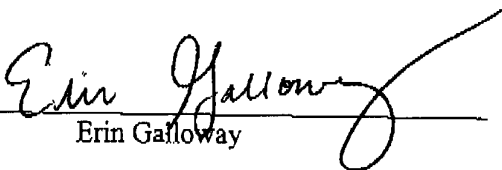
class starting in Washington, D.C the following week. I expressed even more frustration at this information. I told her that I was angry with the situation because the class was supposed to be in my backyard and now I have to commute an hour away to take this course. I told her very explicitly that the reason I chose TestMasters for my LSAT preparation was because it was highly recommended by my peers at College Park. I told her that the word of mouth about the TestMasters LSAT Course was very strong on the College Park campus and based on this word of mouth, I chose to take their course instead of Kaplan. Moreover, I told her I would like to give my fellow government and politics students a good recommendation and based on this experience, I didn't feel that I could do that at this time.

- 10) When I told her that I had heard great things about their LSAT course and that the word of mouth about their LSAT course was strong on the College Park campus, she did not tell me that they had never held an LSAT class in College Park. Instead, she told me that they could put me in the Washington, D.C. class. I told her that since they cancelled my class location, I should not have to pay \$1299 and at that time they gave me a \$400 discount to take the class in Washington D.C.
- 11) A couple of weeks into the course I ran into one of my friends who was taking the real TestMasters class in College Park. I thought that since he started earlier, TestMasters had cancelled their later College Park session. We started comparing materials. It was immediately blatantly obvious to me that the materials were different. We both then figured out that we were enrolled in classes for two different companies. He told me that I had probably gone to www.testmasters.com. I became nervous because from the get-go, I could tell the company I had gone to was less organized and less experienced than I had expected them to be. Now it was clear why, because they were not the company I had originally thought they were.
- 12) I improved my LSAT score a total of 7 points. I had been doing better in my diagnostic test, and I was expecting a higher score. I can't say whether I would have gotten a better score with the other TestMasters, but it did cross my mind occasionally before the test and especially after I received my score. Before I took the test I was nervous that my preparation hadn't been enough, even though I was studying sometimes more than five hours a day. I felt my preparation was purely based on practice and repetition, rather than learning new test-taking strategies and ways to think through the questions. It did cross my mind that maybe my friends in the other TestMasters were benefiting from other approaches (besides just repetition and practice), and I was missing out on those. After I received my score it also crossed my mind whether I would have done better with those other approaches to the test. I think my other accomplishments make me a strong candidate for Notre Dame, but I think my score looks only average. I think that if I had gotten a stand-out score, perhaps another few points, I would be a stronger candidate for scholarships at ND or elsewhere, and I am extremely less confident about that possibility now. Before I had gotten my score back, my law school advisor was suggesting Harvard and Yale, but when I told him my score I noticed he took both of them off the list of possibilities.

- 13) The quality of the class was only average and I was not overly impressed. I would probably not recommend this course to my friends.
- 14) I feel that I should have done more research on my own, but in my conversation with the people of TestMasters, I told them explicitly that I had been referred to them by previous LSAT students a few different times and they never bothered to tell me that they had never held LSAT classes or that I may be talking about a different company from them. Instead, they enrolled me into their own LSAT class.
- 15) The first occasion of this was on the phone in August when I told them I was highly recommended and had heard good things about their company in College Park. The second incident was in class when I asked my instructor if he knew the person teaching the College Park class. I said, "My friends taking Testmasters in College Park have a much different style of teacher, do you know the guy teaching that one?" My instructor responded with a very vague answer, and even though it was obvious that I was inferring the two very different instructors were from the same company, he made no effort to correct me or tell me the reason he didn't know that person was because he was not from the same company.

I, Erin Galloway, declare under penalty of perjury that the foregoing is true and correct:

Executed this 4th day of November, 2003, at _____


Erin Galloway